

# PRIVACY STATEMENT

Last updated on: January, 2026

This Privacy Statement (“Statement”) applies to your use of the ClearMate - Photo Clean (“App” or “Service”). However, it does not apply to any third-party websites linked to the App.

The terms "we," "our," and "us" refer to VoyageBay Limited, and the terms "you," "your," and "user" refer to you as a user of the App. Our practices and procedures regarding the collection and use of personal information are outlined below to ensure the safe use of the App.

By visiting or using the App, you agree to be bound by this Statement and consent to the collection, use, processing, and sharing of your personal information as described below. If you do not agree with these terms, please do not use the App.

## ■ INFORMATION WE COLLECT

We collect your personal information including but not limited to:

- (1) your name and email address.
- (2) IP addresses.
- (3) device information includes device types and settings, device identifiers (such as IDFA, IDFV for Android, GAID for IOS), browser types, mobile, wireless, operating system versions, another network information (such as internet service provider name, carrier name and signal strength), and application version numbers.
- (4) activity Information directly related to your use of the App, includes contact list and or photos.
- (5) usage data includes the pages of our App you visit, the time and date of your visit, the time spent on those pages, unique device identifiers another diagnostic data.

## ■ HOW WE USE INFORMATION

We use information we have (subject to choices you make and applicable law) to provide, operate, understand, improve, customize and support our App:

- (1) To provide and operate our App, including providing user support, improving, fixing, and customizing our Services.
- (2) To understand how you use our App, evaluate and improve our Services.
- (3) To research, develop, and test new services and features.

- (4) To respond to you when you contact us.
- (5) For safety, security, and integrity, such as to combat harmful conduct, protect you against bad experiences and spam, investigate suspicious activity or violations of our policies.
- (6) To ensure our App is being used legally.

#### ■ **HOW WE SHARE INFORMATION**

In some circumstances, we may share your information with third-party stated below:

- (1) Third-party service providers we work with to help us provide, operate, understand, improve, customize and support our App. We require them to use your information on our behalf in accordance with our instructions and terms.
- (2) Our parent company, subsidiaries, joint ventures, or other companies under common control that we may have now or in the future.
- (3) When we have a good faith belief that such share or disclosure is reasonably necessary to: (a) comply with legal processes such as search warrants, subpoenas, statutes, or court orders; (b) take action regarding suspected illegal activities; or (c) protect our rights, reputation, and property, or those of our users or the public.

#### ■ **CHILDREN**

Please note that we do not knowingly solicit or collect personal data from children under the age of 13 (thirteen) without parental consent. We request that children do not use the App and provide any personal information to us. If you find that your child has used the App or provided personal information to us without your consent, please reach us and we will do our best to suspend the child's access to the Services and delete the child's information.

#### ■ **HOW WE PROTECT INFORMATION**

We design our systems with your security and privacy in mind. We maintain physical, electronic, and procedural safeguards in connection with the collection, storage, and disclosure of your personal information. We work to protect the security of your personal information during transmission by using encryption protocols and software.

#### ■ **HOW LONG DO WE STORE OR RETAIN INFORMATION**

We may store or retain your information for as long as needed to fulfill the purposes for which we collected it and for a reasonable period thereafter to comply with legal, audit, contractual or requirements or where we have a legitimate interest in doing so. After

that, we will delete your information.

## ■ WHAT RIGHTS DO YOU HAVE

Where applicable law requires and subject to any relevant exceptions or obligations under law, you may have the rights:

- (1) To require access to and have a copy of your personal information.
- (2) To require delete or erasure of your personal information.
- (3) To require amend or update your personal information if it is incorrect.
- (4) To withdraw your consent at any time, it shall not affect the lawfulness of processing based on consent before its withdrawal.
- (5) To restrict or object to collection and using of your personal information.

## ■ LINKS

The App may provide links that allow you to access third-party websites or applications. It is only for convenience and we are not responsible for the privacy practices, content, products or services provided by these third-party websites or applications. You acknowledge that you shall take sole responsibility for and assume all risk arising from your use of any third-party websites or applications. We suggest you read their privacy policies before using that websites or applications.

- (1) Appsflyer: [www.appsflyer.com/legal/privacy-policy](http://www.appsflyer.com/legal/privacy-policy)
- (2) Applovin/Max: [www.applovin.com/privacy](http://www.applovin.com/privacy)
- (3) Google Admob/Firebase: [policies.google.com/privacy?hl=en](http://policies.google.com/privacy?hl=en)
- (4) Pangle: [www.pangleglobal.com/zh/privacy/partner-en](http://www.pangleglobal.com/zh/privacy/partner-en)
- (5) Inmobi: <https://www.inmobi.com/privacy-policy>
- (6) Vungle: <https://liftoff.io/privacy-policy/>
- (7) Mintegral: [www.mintegral.com/cn/privacy](http://www.mintegral.com/cn/privacy)
- (8) Facebook: [www.facebook.com/privacy/policy/?entry\\_point=comet\\_dropdown](http://www.facebook.com/privacy/policy/?entry_point=comet_dropdown)

## ■ UPDATES TO THE STATEMENT

We may amend or update our Statement. We will update the updated date at the top of this Statement. Please review our Statement from time to time.

## ■ CONTACT US

If you have questions or issues about our Statement, please contact us:

[shawnwu@voyagebayhk.com](mailto:shawnwu@voyagebayhk.com)